



## Tips for People with CF Affected by Natural Disasters\*

If you or anyone you know is affected by a natural disaster, such as a hurricane or flooding, Cystic Fibrosis Foundation *Compass* has identified some options for getting help with medications, housing and other needs.

If you need assistance with obtaining damaged or lost medications/devices:

- If your area has been determined to be a disaster area, reach out to your pharmacy or device distributor so they can verify information, such as medications that need to be refilled and a home or alternative mailing address where you can receive mail if you are unable to receive your medication at your home address.
- The pharmacy or device distributor will then call your insurance provider to request an exception so your medication or device can be shipped to you.
- A correct physical address needs to be provided (no P.O. Box) so medications and devices can be delivered.

If you need housing assistance:

- Contact your homeowner's insurance agent first. Then, if you have unmet needs, apply to FEMA for assistance. Assistance may include grants for temporary housing, rental assistance and home repairs. For other serious disaster-related needs, FEMA can refer you to other organizations for such things as repairing or replacing damaged or destroyed personal property and medical and dental expenses (see Other Needs Assistance below).
- You should register with FEMA even if you have insurance. FEMA cannot duplicate insurance payments, but if your home is impacted by a major disaster, FEMA recommends you apply for assistance. There are three ways to register: call FEMA at **800-621-3362**; apply online at <https://www.disasterassistance.gov/>; or go to FEMA Disaster Recovery centers or Red Cross offices nearest your location.
- Low-interest disaster loans from the U.S. Small Business Administration (SBA) may be available to cover losses not fully compensated by insurance. To be eligible for SBA disaster loans, you must be located in a declared disaster area. You can apply at FEMA Disaster Recovery centers, online at <https://disasterloan.sba.gov> or call the customer service center at **800-659-2995**.
- Those who are eligible for disaster assistance funds may also receive a low-interest disaster loan application from SBA. You do not have to accept the loan, but you must complete the application and return it to the SBA to remain eligible for other types of federal assistance.



If you have other needs, contact FEMA at **800-621-3362** for referrals for **Other Needs Assistance (ONA)**, which can help with:

- Medical and dental expenses
- Funeral and burial costs
- Repair, cleaning or replacements of clothing, household items, specialized tools or protective clothing and equipment required for your job, and necessary education material (school supplies, school books and computers)
- Clean-up items such as a wet/dry vacuum, air purifier or dehumidifier
- Fuel for primary heat source (heating oil or gas)
- Repairing or replacing vehicles damaged by the disaster or providing public transportation or other transportation costs
- Moving and storage expenses
- Other necessary expenses or serious needs

If you would like additional assistance finding and accessing resources, please contact CF Foundation *Compass* at **844-COMPASS (844-266-7277)**. All calls related to natural disasters will be handled urgently.

\* *Compass* cannot guarantee that anyone will receive assistance. Information provided here is based on internet research and calls with emergency personnel and is subject to change.